



Solano Mobility Program Policies and Procedures

First/Last Mile

POLICIES:

The purpose of this program is to facilitate a connection with county transit, including but not limited to the ferry building, the two county train stations, or Solano Express bus stops. All participants are eligible for 45 rides in one calendar month. Each ride is 80% and will not be subsidized over \$25. Participants must reside or work within the Solano County limits and be over the age of 18. Staff reserves the right to remove participants for misuse of the program. Program is subject to termination at the discretion of Solano Mobility for any and all reasons.

Lyft drivers operate as independent contractors. Solano Mobility is not able to control the availability of drivers, which drivers are chosen to complete the rides participants hail, nor is Solano Mobility able to control the condition of the car or that the driver puts on passengers in their car. For example, Solano Mobility cannot guarantee that a car is completely smoke-free, animal-free, or will transport minors.

The First/Last Mile Pilot Program (“the Program”) is a purely voluntary program offered by Solano Transportation Authority (STA) and Solano Mobility. Participants assume full responsibility for all liability and all risk of injury or loss, including death, which may result from my participation in this program. The participant agrees to hold harmless, release, waive, forever discharge and covenant not to bring legal action or claim against STA and Solano Mobility and their officers, employees, and agents from any and all claims or demands I may have by reason of any accident, illness, injury or death, or damage to or loss or destruction of any property, arising or resulting directly or indirectly from your participation in the Program and occurring during such participation or any time subsequent thereto.

The Program is subject to termination upon depletion of program funding or by a decision of Solano Mobility. Solano Mobility shall be under no obligation to honor requests received following the depletion of program funding or termination of the program. Participant acknowledges that if any of these terms are not met, the incentive shall be returned to Solano Mobility. Participant agrees to defend, indemnify and hold harmless the Solano Transportation Authority (STA), Solano Mobility, or their respective officers, agents, employees and volunteers from any and all losses, costs, damages, fines or expenses (including attorney fees, court costs and expert fees) or liability of any kind or character, whether for personal injury of death, property damage, or business, commercial or contractual loss of any kind to any person or property arising from, or alleged to arise from, any breach of the responsibilities required of the participant by this Agreement or which are related in any way to the bicycle for which financial assistance or other incentives are received.

PROCEDURES:

1. Download the Lyft app.
2. Fill out form below.



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3. Once application has been received, staff will add participant to the program and send out confirmation email.
4. Discount code is automatically applied to the account associated with the cell phone number with in 48 hours after application has been processed.
5. Participant hails a ride to designated locations and discount is shown. Participant pays 20% + anything over \$25.