



SOLANO MOBILITY LOCAL TAXI CARD PROGRAM

The Solano Transportation Authority (STA) in partnership with Solano County Transit (SolTrans) provides the Solano Mobility Local Taxi Card Program. The program offers alternative transportation for ADA Paratransit certified individuals living in Vallejo or Benicia.

Who is eligible to buy and use Local Taxi Card funds?

ADA Paratransit certified residents of Vallejo or Benicia may apply. You may use the Taxi Card Program as long as you remain certified for ADA Paratransit and live in Benicia or Vallejo. Should you move to another city or your certification expire, you will not be eligible to use the program.

For information about ADA Paratransit eligibility, please call the Solano Countywide In-Person ADA Eligibility program at (707) 541-7184.

Where can I travel?

You can take trips that begin and end in the cities of Vallejo and Benicia.

How much does it cost and how much can I buy?

Funds may be purchased in increments of \$10 for \$25 of taxi funds, to a maximum of \$150 of taxi funds per month. For low-income verified individuals, the increments are \$10 for \$50 of taxi funds to a maximum of \$150 per month.

To request low-income eligibility, include your PG&E CARE or FERA program eligibility or a completed Low-Income Verification form with your application.

What is the PEX Taxi Card and how do I use it?

The PEX card is a prepaid debit card that you use like a credit card. You must show your ADA Paratransit ID card to taxi drivers when paying your fare with the PEX Taxi Card. Taxi drivers are required to ask passengers to show their ADA ID card to ensure only qualified participants are using taxi card funds.

Adding Funds to your PEX Taxi Card.

Once you've received your PEX Taxi Card, you may add funds over the phone with a debit or credit card by calling Solano Mobility at (800) 535-6883 between 7:00 a.m. and 5:00 p.m., or from SolTrans' Ticket Office located at the Vallejo Transit Center:

Vallejo Transit Center
311 Sacramento Street
Vallejo, CA 94590
Monday – Friday, 5:00 a.m. to 5:00 p.m.
Saturday, 8:30 a.m. to 4:00 p.m.

While the funds on your PEX Taxi Card do not expire, if your ADA eligibility expires, you will not be able to access those funds until you renew your eligibility.



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What happens if my PEX Taxi Card gets lost or stolen?

Your card will be deactivated, and a new card will be issued. Funds remaining on the lost or stolen card will be transferred to the new card.

What are the Taxi Program rules?

Eligible participants must tell the taxi dispatcher they will be using the PEX Taxi Card when calling to schedule the taxi trip. Show the taxi driver your ADA Paratransit ID Card each time you use the PEX Taxi Card.

Taxi companies, their drivers, or other employees are not allowed to receive Taxi Card funds as a tip and can't purchase funds on your card for you. If you choose to tip your driver, you may do so with cash.

Only you may use the Taxi Card; you cannot give your Taxi Card to another person to use. This means you must be in the cab taking the trip when you use your Taxi Card.

The Taxi Card may only be used to take trips within and between Vallejo and Benicia, and only by persons who are ADA Paratransit certified.

Persons who misuse the Taxi Card may lose their eligibility for the program.

Can I ask someone else to add funds to my card?

You may authorize someone to purchase funds on your card by adding them as an Authorized Buyer on your Application. Only the Authorized Buyer(s) you list on your Application can purchase funds on your behalf. (Taxi drivers are not allowed to purchase funds for eligible participants.)

Your authorized buyer will have to present their own photo ID and your ADA ID card when purchasing Taxi Card Funds. They will not be allowed to purchase funds if they do not present their photo ID and your ADA Card. Call Solano Mobility to add, change, or remove an Authorized Buyer.

How do I apply?

Complete the attached application and include your ADA Paratransit ID number, then mail or bring it to the address below. Include your PG&E CARE FERA eligibility or Low-Income Verification form if you would like to request low-income eligibility.

Solano Transportation Authority
1 Harbor Center, Suite 140
Suisun City, CA 94585
Monday – Friday, 7:00 a.m. to 5:00 p.m.

If your application is incomplete or illegible, it may be returned to you. If you have not received an eligibility determination letter from us within twenty-one days from the date you provided your completed application, please contact us.

Please keep this information sheet for reference after you submit your application.

Solano Mobility Call Center
(800) 535-6883
Monday-Friday, 7:00 a.m. – 5:00 p.m.



SOLANO MOBILITY LOCAL TAXI CARD PROGRAM

Application

Name: _____ Phone: _____

Address: _____

City, State, Zip: _____

SolTrans Paratransit ADA# (required): _____

I have a PEX Intercity Taxi Card Yes No

I am requesting Low-Income eligibility and have provided the following documents:

PG&E CARE or FERA statement Low-Income Verification Form

I would like to authorize the following person(s) to purchase funds on my behalf:

First Authorized Buyer:

Second Authorized Buyer:

Name: _____

Name: _____

Address: _____

Address: _____

City, State, Zip: _____

City, State, Zip: _____

Phone: _____

Phone: _____

My signature below means that I live in Vallejo or Benicia and both understand and agree to follow the Solano Mobility Local Taxi Card Program rules.

Making false statements on this application or misusing taxi card funds will terminate your eligibility for the PEX Local Taxi Card Program. STA, Solano Mobility and SolTrans are not responsible to refund or replace a Taxi Card.

Signature: _____

Date: _____

Office use only:

Application received by: _____

Date: _____

Solano Mobility Programs Income Verification Authorization Form

In order to verify that you qualify for a Solano Mobility Programs Low-Income Discount Fare, you must fill out, sign and return this form to the Solano Transportation Authority. Please allow at least **three (3) weeks** for verification of low-income eligibility.

Name (please print): _____

Birthdate: _____

Address: _____

City, State, Zip: _____

Phone: _____

ADA # (if applicable): _____

Program (circle all that apply): GoGo Medical Concierge | Local Taxi | Intercity Taxi | Benicia Lyft

Are you a PG&E Care or FERA Participant? Yes No

If YES, please provide a copy of your PG&E Care or FERA bill with this form.

Signature: _____

Date: _____

By signing this form, I authorize Solano County Health and Social Services and/or Solano Transportation Authority to verify my participation in a County approved low-income program and/or PG&E Care.

Please return this completed form to:

Solano Transportation Authority

Solano Mobility Programs
One Harbor Center, STE 130
Suisun City, CA 94585
1-800-535-6883



For document translation please call:
Para la llamada de traducción de documentos:
Para sa mga dokumento tawag sa pagsasalin:
Đối với tài liệu gọi dịch:
對於文檔翻譯電話
707-399-3239

County Use Only

Does the individual above participate in a County low-income program? YES NO

Completed By _____ Title _____ Date _____

STA Use Only

Does the individual above participate in the PG&E Care program? YES NO

Completed By _____ Title _____ Date _____