

RIO VISTA DELTA BREEZE

RIDER'S GUIDE



CONTENTS

Introduction..... 1

Routes 2

Catching the Bus 4

Fares 6

Rules of Conduct 8

Bicycles on Delta Breeze..... 8

What if I Use a Wheelchair, Walker, or Scooter? 10

SolanoExpress 11

Travel Training..... 12

Transit Ambassador Training 12

Solano Mobility Call Center 13

Delta Breeze Contact Information 14

Para traducción de documentos, llame al:	Spanish
對於文檔翻譯電話	Chinese
Đối với tài liệu gọi dịch:	Vietnamese
Para sa mga dokumento tawag sa pagsasalin:	Filipino
(707) 399-3239	

INTRODUCTION

Welcome to the Rio Vista Delta Breeze Rider's Guide. This Guide will help you learn the basics of how to use Delta Breeze, a public “deviated fixed-route” transit system. “Deviated fixed route” means the bus will travel anywhere within a one mile radius of the fixed route upon request.

Rio Vista Delta Breeze offers Dial-a-Ride service within the city of Rio Vista and deviated fixed route bus service between Isleton, Rio Vista, Fairfield, Suisun City, Pittsburg/Bay Point BART Station, and Antioch. Rio Vista Delta Breeze offers service Monday-Friday except major holidays. You can find transit schedules and route information by calling the Solano Mobility Call Center at (800) 535-6883 or (707) 374-BUSU (2878).

Whether you need transportation to school, work, shopping, appointments, or to visit family and friends, Rio Vista Delta Breeze can get you there conveniently and affordably. Let Rio Vista Delta Breeze take you where you want to go.



ROUTES

Rio Vista Delta Breeze offers two kinds of bus service. The Routes 50 and 52 have regular routes and schedules, but will deviate from the route to pick you up or drop you off if you call ahead of time. Route 51 is a “Dial-a-Ride” service. To use this route, simply call Delta Breeze to be picked up.

There are three Delta Breeze routes: Route 50, 51, and 52. Route 51 is a local service and the other two are intercity services.

Route 50 connects Rio Vista to Fairfield and Suisun City on a regular route and schedule. Route 50 stops at the Solano Town Center and Fairfield Transportation Center in Fairfield where connections can be made to Fairfield and Suisun Transit (FAST) local or intercity services. Deviated trips may serve the following medical facilities in Fairfield (Sutter Fairfield



Medical Campus, RAI Care Center, and Kaiser Permanente Medical Offices) as well as the Suisun Train Depot upon request. Route 50 makes several daily stops at the Suisun City Walmart.

You can catch the Route 50 at a Delta Breeze bus stop on its regular route and schedule. Call (707) 374-BUSU (2878) a day ahead to request a deviation.

Route 51 is a general public dial-a-ride bus service in Rio Vista operating between 10am-1pm and 3pm-4:30pm weekdays.

To request a ride: Just call (707) 374-BUSU (2878) to request a ride and it will pick you up from anywhere within the city limits of Rio Vista, including your home and take you directly to your destination within Rio Vista. Services are also available for Isleton residents for an additional cost. Passengers traveling in Rio Vista, Isleton, or from the resort communities on State Route 160 between Isleton and State Route 12 may call at least 30 minutes in advance on the same day of the trip or up to seven days in advance.





Route 52 connects Rio Vista to Antioch and Pittsburg/Bay Point BART station.

You can catch the Route 52 at a Delta Breeze bus stop on its regular route and schedule. The Route 52 will also deviate up to one mile from its route for a nominal fee upon request. Passengers may call at least 30 minutes in advance on the same day, up to seven days in advance to have the bus come to you within Rio Vista, Isleton, Antioch and Pittsburg on a first come, first served, space available basis. Limitations apply to route deviations. Call (707) 374-BUSU (2878) to request a deviation.



CATCHING THE BUS

To catch the bus, you can wait at a stop, flag the bus down between stops, or call and have the bus pick you up.

Rio Vista Delta Breeze buses are blue and white, and have signs on the bus showing which route the bus is on.

Wait at a stop: You can wait at a Delta Breeze bus stop to board the 50, 51 or 52 routes. The bus stop signs are yellow and show the routes that stop there, and provide the phone number to call for a reservation or for more transit information. Intercity bus stops are shown as black dots on the Delta Breeze system map. All designated stops are marked with a yellow and black Rio Vista Delta Breeze sign.

If the sign is not visible or you are unsure of the location of a bus stop, please call (707) 374-BUSU (2878) for assistance.

Rio Vista Delta Breeze bus stops outside of Rio Vista include the Fairfield Transportation Center, Suisun City Walmart, Solano Town Center, Vacaville Transportation Center, Antioch Park and Ride lot and Pittsburg/Bay Point BART Station. Ask the dispatcher or driver to be dropped off or picked up at these locations.

Flag it down: You can catch the bus anywhere along its route or service area by flagging the bus down as it drives by. Pick a safe, visible location and wave your arm as the bus approaches. To ensure that you are not missed, please call (707) 374-BUSU (2878) and let Delta Breeze know when and where you will be waiting. To get off the bus between designated stops, just ask the bus operator.

Call to request a ride: Call Rio Vista Delta Breeze at (707) 374-BUSU (2878) to make a reservation to be picked up or for a route deviation, Monday through Friday between 9:00 am and 5:00 pm. Call at least 30 minutes in advance for a ride up to seven (7) days in advance. The bus operates on a 30-minute window so it will show up anywhere from 15 minutes before to 15 minutes after the time requested.





FARES

Rio Vista Delta Breeze fares are reasonable and vary depending upon where you travel. If paying with cash, check the fare by calling Rio Vista Delta Breeze or Solano Mobility before your bus ride to have the exact fare ready, since bus drivers do not make change.

Fares are for a one-way trip only. Fares are discounted for riders 55 and older, Medicare or Regional Transit Connection Discount Card (RTC) cardholders, and people with disabilities. In addition, up to two children under 5 years of age can ride free with a fare-paying passenger age 16 years old or older. Personal care attendants may ride free with passengers who are ADA¹-certified.

General fare² within Rio Vista is \$2.00, while the discount fare is \$1.00. The general fare to/within Fairfield, Suisun City, Antioch, and Pittsburg, is \$6.00, while the discount fare is \$3.00. Intercity route deviations are \$1.00 for everyone.

To learn more about ADA certification or the process to become ADA-certified, contact the Solano Mobility Call Center at (800) 535-6883.

¹Americans With Disabilities Act

²As of June 2015

You may find it easier to purchase a monthly pass or 10-ride ticket. Rio Vista Delta Breeze Bus Passes may be purchased in person or by mail (check or money order) at the Rio Vista City Hall Finance Department, One Main Street, Rio Vista. You can also purchase Rio Vista Delta Breeze Senior/Disabled/Medicare Monthly Passes only (purple) at Delta Pharmacy, located at 407 Main Street in Rio Vista.

Rio Vista Delta Breeze accepts transfers from Tri Delta Transit, The County Connection, SCT/LINK, Fairfield and Suisun Transit (FAST), and SolTrans. These agencies also accept Rio Vista Delta Breeze transfers at shared bus stops.





RULES OF CONDUCT

When traveling on a Delta Breeze bus, you may bring up to five bags and/or packages with you. The drivers are allowed to assist you to the door of the pick-up or drop-off location as long as the weight of each bag is less than 10 pounds.

Certified service animals may travel on Delta Breeze buses. Other animals must be in an approved carrier.

As a courtesy to others, please use headphones when listening to an electronic device.

Priority seating is available for seniors and people with disabilities. If you are not a senior or do not have a physical limitation, giving your seat to seniors and persons with disabilities is appreciated.

BICYCLES ON DELTA BREEZE

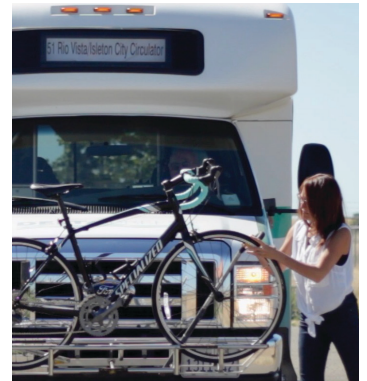
Rio Vista Delta Breeze welcomes bicyclists. All Rio Vista Delta Breeze buses are equipped to carry two single-rider, two-wheeled bicycles. Two bicycles can be stored on the front rack.

There is no age limit for riders using the bike racks. However, riders must be able to load and unload their bikes without help from the bus driver. Passengers must load their bike by placing it on the rack and then securing both the left and right spring-loaded holders. The City or

its contractors are not responsible for lost, stolen or damaged bicycles.

A few tips for bike riders:

- Before the bus arrives, remove all detachable items from the bike, such as bags, air pumps, and water bottles.
- Always load and unload your bike from the curb side of the bus.
- When approaching your stop, let the bus driver know you will unload your bike and then exit through the front door of the bus. Lift the support arm from the bike's tire and lower it to the magnet on the rack. Take your bike out of the rack. If the rack is empty, raise the rack up against the bus.





WHAT IF I USE A WHEELCHAIR, WALKER, OR SCOOTER?

All buses are equipped with passenger lifts for mobility devices and meet the ADA requirements. Upon request, the bus operator will assist seniors and persons with disabilities on boarding the bus or provide assistance to the door of the person's home.

A few tips for wheelchair users:

- We recommend that all mobility devices have a working brake system, meaning that if you use a powerchair, you can turn your chair on and off, and if you use a manual wheelchair or walker, that the brakes on the wheels work.
- Not all bus stops may be safe for deployment of the lift, so you may have to plan ahead to figure out which stops will let you use the lift easily. If you have a question about accessibility of a particular stop, please call Rio Vista Delta Breeze at (707) 374-BUSU (2878).
- As a courtesy to riders with mobility limitations, priority seating has been designated at the front of each bus.

In addition to bus service, Rio Vista Delta Breeze participates in a countywide discounted intercity taxi program for ADA eligible individuals. This program significantly discounts intercity trips (within Solano County) for ADA eligible



individuals who are able to independently get in and out of a taxi. For more information about the discounted taxi program, call Delta Breeze at (707) 374-BUSU (2878). To learn more about ADA certification or the process to become ADA-certified, contact the Solano Mobility Call Center at (800) 535-6883.

SOLANOEXPRESS

Delta Breeze can connect you to many SolanoExpress routes daily at the Fairfield Transportation Center (FTC). Five SolanoExpress routes serve the FTC and can take you to Sacramento, the Bay Area BART system and many points inbetween. SolanoExpress Routes 20, 30, 40, 85, and 90 in combination serve Vacaville, Dixon, Davis, Sacramento, Benicia, Vallejo, and three BART stations (El Cerrito del Norte, Pleasant Hill and Walnut Creek).

Call the Solano Mobility Call Center at (800) 535-6883 for more information about any of these services.





TRAVEL TRAINING

Would you like to learn more about using public transit in Solano County? With Solano Mobility Travel Training you will learn how to read a bus schedule, board a bus, utilize features that are onboard a bus, and more. Contact the Solano Mobility Call Center at (800) 535-6883 to learn more about the FREE Travel Training program. There are 4 types of training available.

One-on-One Training: Personalized one-on-one instruction to and from a specific location.

Group Training & Presentations: Group presentations on transportation options and mobility programs can be arranged. Training field trips provide an opportunity to visit points of interest in your community while learning how to ride transit.

Do-it-Yourself Videos: Travel Training videos are available at solanomobility.org

Rider's Guides: Rider's Guides for each of the transit operators in Solano County are available. Contact the Solano Mobility Call Center at (800) 535-6883 and one will be mailed to you free of charge.

TRANSIT AMBASSADOR TRAINING

The Solano Mobility Program is looking for volunteers to help train people to ride Solano County public transit. If you're interested in becoming a Transit Ambassador, contact the Solano Mobility Call Center at (800) 535-6883.

SOLANO MOBILITY CALL CENTER

With information for **Commuters, Employers, People with Disabilities**, and **Seniors**, the Solano Mobility Call Center provides FREE personalized assistance to successfully travel around Solano County and beyond.

Telephone assistance:

Weekdays 7am-5pm (800) 535-6883

In Person assistance is available weekdays:

7am-3pm

177 Main Street

Suisun City, CA 94585

3pm-5pm

One Harbor Center, Suite 140

Suisun City, CA 94585

Along with providing a variety of local and intercity transit information, the Solano Mobility Call Center provides the following Programs and Services:

ADA Eligibility Assessment Services

Bike Facilities and Maps

BikeLink Locker Card Sales

Carpool/Vanpool Matchlists

Clipper Card Sales

Commuter Emergency Ride Home Program

Commute Incentive Programs

Discount ID Card sales

Discount Transit Tickets

FasTrak Toll Tag Applications

Local and Regional Bus Systems

Local and Intercity Taxi Scrip Programs

Mobility Options for Seniors

and People with Disabilities

Park and Ride Lots

Senior Safe Driving Information

Regional Transit Information

Regional Transit Connection (RTC)

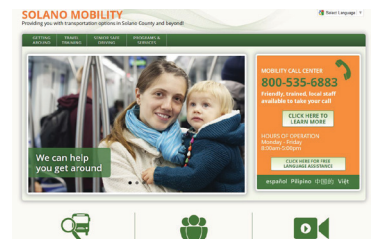
Transit Trip Planning (FREE)

Travel Training Services

Transit Schedules

Transportation Options

Volunteer Driver Program





Taking Delta Breeze to travel locally or to another community is easy, cost-effective and stress-free. And remember, whether you're a new rider or a veteran to the system, we want to hear from you when you have questions or comments.

DELTA BREEZE CONTACT INFORMATION

Solano Mobility Call Center (800) 535-6883
www.solanomobility.org
solanomobility@sta.ca.gov

Rio Vista Delta Breeze (707) 374-BUSU (2878)
Weekdays 9:30am - 5:30pm
www.riovistacity.com/transit
rvdb@transportation-concepts.com

SolanoExpress www.SolanoExpress.com